

## Introduction to the Integrated Care Partnership

The North East Lincolnshire Integrated Care Partnership (NEL ICP) aims to transform the local care system through integration to deliver improved outcomes for our local population, managing within financial constraints. Our ICP is now well developed and has been meeting and working actively since early 2017 with the following membership:

- Care Plus Group
- Core Care Lincs
- Focus
- GP Federations - covering the NEL population: *Meridian Health Group, Freshney/Pelham & Panacea*
- NAViGO
- Northern Lincolnshire and Goole Hospitals Foundation Trust
- St Andrew's Hospice
- St Hugh's Hospital
- NEL CCG and NEL Council
- Voluntary and Community Sector (*tba*)

## Transforming Urgent Care Together

The ICP has been working with NHS North East Lincolnshire Clinical Commissioning Group (CCG) on the design and implementation of an Integrated Urgent Care (IUC) System for North East Lincolnshire. Integrated urgent care will simplify access to services for local people and support our ambition of providing the right care at the right time and in the right place. This will be up and running in 2019.

To enable this to happen, a legal Alliance (based on the national template model) between the different organisations in the ICP has had to be created. This has progressed well and all relevant parties have signed the co-operation agreement. The Alliance will operate in shadow form from 1<sup>st</sup> January 2019 with a view to being fully operational from 1<sup>st</sup> April 2019. Considerable development work has been undertaken as part of this in terms of the detail of governance arrangements and on designing the urgent care system to respond to the IUC commissioning outcomes.

The ICP has used the development of the Urgent Care Alliance to build the trust, relationships and behaviours that will not only underpin the delivery of integrated urgent care but also support the broader ambitions of the ICP.

These relationships must extend beyond Board and leadership teams. For the ICP to deliver its ambitions and objects, we need to build on the trust, good relationships and cooperation that we already see happening between colleagues working together across our organisations on the patch.

There are a range of critical organisational development activities that need to underpin any change within strategic, structural and service solutions. We are currently shaping an operational delivery programme to strengthen and mature relationships, behaviours and a sense of 'collective ownership' much more broadly within and across the ICP member organisations.

A first step in this process will commence with NEL ICP piloting a leadership development programme developed by the Inspiring Leaders Network in early 2019.

## ICP/IUC Programmes

Already evidence that our commitment to greater integration and system transformation is delivering practical benefits and improved outcomes for patients and service users through the following programmes and their workstreams.

### Key Programmes:

- Governance
- Organisational Development
- ICP Priorities
- Integrated Urgent Care (IUC)

Governance and Operational Development programmes are being worked through as part of formalising the IUC Alliance Agreement with sub groups working up proposals and all underpinned by the ICP/IUC Finance sub-group with real benefits already being realised from the workstreams.

### ICP Priorities Programme – Workstreams:

- ✓ Support to Care Homes
- ✓ Dementia
- ✓ Cardiology Integration
- ✓ End of Life Care

### IUC Programme – Workstreams:

- ✓ Community Urgent Care
- ✓ Urgent Treatment Centre
- ✓ SPA/111
- ✓ Infrastructure/Enablers

In creating the Alliance we have co-produced a new IUC specification with design and testing of the IUC model - we need to invest in getting it right so that we are capable of scaling up once effectiveness and sustainability is proven.

## Humber, Coast & Vale STP Visit to NEL

Simon Pleydell *Humber, Coast and Vale STP Lead* and Chris O'Neill *Humber, Coast and Vale STP Programme Director* undertook a joint visit recently to North East Lincolnshire and joined the ICP Board meeting.

The visit was very positive with Simon Pleydell telling us that he had been encouraged by what he had heard at the meeting and believed that there was the right representation within the ICP and that it was moving forwards in exactly the right direction. He acknowledged that it took time for new ways of working, behaviours and trust to become embedded but he believed that integration and partnership working were the only ways of addressing the challenges that had to be faced and how encouraged by the progress that the NEL ICP had made, particularly in terms of the relationships that had been developed and its robustness.

We hope this newsletter gives you an overview of the positive progress made to date in light of the change in direction to support all members. Further editions will focus on specific elements of the programme in more detail building on this overview update.

*Wishing you all a Merry Christmas*