

# Humber, Coast and Vale Health and Care Partnership

## Update Report

November 2019

The following report provides an overview of the issues and topics discussed at the November meeting of the Humber, Coast and Vale Health and Care Partnership Executive Group. It also highlights recent work of the Partnership across some of our key priority areas.

A full list of our priorities and further information about the work of the Partnership can be found on our website at [www.humbercoastandvale.org.uk](http://www.humbercoastandvale.org.uk).

### Executive Group Overview

There was a shortened meeting of the Partnership Executive Group again in November to enable a workshop on Collaborative Partnership Working to take place. The workshop is part of the ICS Accelerator Programme that the Partnership is currently participating in – see below for further details.

### Independent Chair's Report

The Independent Chair's report began by congratulating partner organisations for their recent success in the [Health Service Journal \(HSJ\) Awards](#). These successes include:

- Humber Teaching NHS Foundation Trust was awarded Mental Health Trust of the year;
- The Jean Bishop Integrated Care Centre gained recognition for NHS Hull CCG and other partners by winning the Community or Primary Care Service Redesign Award; and
- Rotherham, Doncaster and South Humber NHS Foundation Trust picked up the Freedom to Speak Up Organisation of the Year award for its work to develop compassionate 'speak up' cultures within and across systems
- Vale of York CCG was highly commended for its React to Red campaign to reduce pressure sores among care home residents; and

There were further nominations for Humber NHS Foundation Trust, East Riding of Yorkshire CCG, North Lincolnshire CCG, York Teaching Hospital NHS Foundation Trust. The Humber, Coast and Vale Health and Care Partnership was also nominated for the System Leadership Initiative of the Year award, which recognises the progress made since the Partnership was established to improve mental health services by working together.

The Chair's report also included an update on the work to establish an Oversight and Assurance Board for the Partnership. The first meeting has been scheduled for 15<sup>th</sup> November 2019 and will focus on urgent and emergency care. The Partnership Oversight and Assurance Board has been established to support the development of mutual accountability and increase emphasis on service improvement across the system, while avoiding duplication of existing performance



management arrangements.

### **Partnership Leadership Arrangements**

From November 2019, Professor Stephen Eames will be spending more time in Humber, Coast and Vale in his capacity as Independent Chair and System Lead for the Partnership – moving from one day a week to three days per week. Andrew Burnell will continue in his role as Executive Lead for the Partnership and will work alongside Stephen as part of the Leadership team.

### **Partnership Long Term Plan**

The Partnership Executive Group received an update on the development and finalisation of the Partnership Long Term Plan. Following discussions with Executive Group members, local Health and Wellbeing Boards, staff-side representatives and other key stakeholders, some amendments have been made to the narrative.

The Plan remains focused on the outcomes of collaborative working and describing what will be different as a result of the work of the Partnership and partner organisations. The final version of the Partnership Long Term Plan was submitted to NHS England/Improvement on 15<sup>th</sup> November 2019. Further information about the Plan and the process that has been undertaken to develop it is [on our website](#).

### **Yorkshire and Humber Digital Charter**

The Humber, Coast and Vale Health and Care Partnership has been working together with our neighbouring partnerships in West Yorkshire and South Yorkshire on the Yorkshire and Humber Care Record programme since 2018. This programme seeks to deliver shared care records across the region, which will enable organisations to rapidly improve the ways in which we share data and use data to improve patient care. Through this work, it has been identified that there are other potential strategic benefits to working together on digital transformation across the three partnerships (ICSs/STPs) that make up the Yorkshire and Humber region.

A draft Charter for Digital Health and Wellbeing was produced in March 2019 and has been widely shared. The charter sets out how collaboration across the whole Yorkshire and Humber region can accelerate the delivery of the digital aspects of our Partnership plans. In addition, it makes the case that by utilising our region's strength and scale in informatics, digital assets and the open approach to health care records we can put this region at the forefront for digital health and informatics nationally. The Charter was discussed at the recent Executive Group and partners agreed to formally sign up to the Charter and working collaboratively across the region to accelerate digital transformation.

### **Other News from the Partnership**

#### **Professor Don Berwick Visit**

Health leaders from across the Partnership attended a specially arranged event on Wednesday 6<sup>th</sup> November in which Professor Don Berwick, a former adviser to President Barack Obama and

the King's Fund, learned about the different ways in which partners are working together to provide integrated care within their communities across Humber, Coast and Vale.

The event opened with three video case studies which showcase collaborative approaches to providing more holistic healthcare in our region – [the Jean Bishop Integrated Care Centre](#) in Hull, [NAViGO's Safe Space Café](#) in Grimsby and the [South Hambleton and Ryedale Primary Care Network](#)'s work with their frail population in North Yorkshire. These videos can be viewed [on our Youtube channel](#). This was followed by lively group discussion about the requirements to deliver integrated care at scale and what are the obstacles that can prevent this from coming to fruition. To close, Professor Berwick praised the work that is being undertaken in Humber, Coast and Vale to deliver integrated care, and offered his thoughts on the work the Partnership needs to undertake to embed collaborative approaches and support it to become an Integrated Care System by summer 2020.

### **ICS Accelerator Programme**

The Accelerator Programme is an intensive programme of hands-on support, facilitation and shared learning that supports local Partnerships to develop and achieve Integrated Care System (ICS) status. The programme is structured around the key facets of system development as set out in the ICS maturity matrix, which is a tool used by the system development team within NHS England/Improvement to support local Partnerships to measure the level of maturity of their relationships and collaborative working arrangements.

Within Humber, Coast and Vale the Accelerator Programme is focusing on four key areas of development, which were identified by local system leaders earlier this year. These areas are:

- Collective Partnership Working
- System Operating Arrangements
- Health and Social Care Professional Engagement
- Population Health Management

The programme will continue for around 19 weeks and formally end on 31<sup>st</sup> January 2019. A number of events will be taking place throughout the remainder of the programme.

### ***Collective Partnership Working***

The purpose of this element of the programme is to re-affirm our commitment to working collaboratively and to agree the principles and ways of working that will underpin this commitment.

The first workshop focused on collective partnership working took place on 13<sup>th</sup> November, alongside the usual Partnership Executive Group meeting. A number of Chairs and non-executive directors of partner organisations were also involved in this workshop alongside Executive Directors. This session focused on committing to our Partnership priorities and thinking about how we work together across the Partnership towards achieving those priorities. A subsequent session with chairs, non-executive directors, elected members and lay members took place on

21<sup>st</sup> November, which explored many of these issues and questions with our non-executive leaders to feed into the broader programme of work.

### ***Health and Social Care Professional Engagement***

Initially focused on stakeholder engagement more broadly, this element of the Accelerator Programme's work is now focused on looking at how we can involve front-line clinicians, social workers and other professionals who are responsible for providing health and care services on a day to day basis, in the work of the Partnership at all levels. A task and finish group has been established to guide and support this work and a survey has been undertaken enabling colleagues to share their views. The survey will be reissued later this month to ensure those who did not have an opportunity to feed into the work will be able to at a later stage.

As part of the ongoing Humber, Coast and Vale Integrated Care System Accelerator Programme, health and social care colleagues from across the region are invited to a **workshop on Tuesday, 10<sup>th</sup> December** (9.30 to 4.30pm). The workshop will explore the opportunities for professional engagement across the Partnership and help to develop our approach to engaging frontline professionals in transformation and change at all levels. You can [register online for the event](#) or contact the Partnership Office for more information.

### ***Population Health Management Programme***

Alongside the ICS Accelerator Programme, the Partnership has also been selected to participate in the national Population Health Management (PHM) Development Programme. The overriding objective for the Programme is to support health and care systems to make better use of available data and local intelligence to improve health outcomes for people in their communities. Population Health Management is about applying advanced analytics and intelligence to design interventions that will improve the health of local populations, in particular, specific groups or cohorts of populations.

The ambition throughout the programme will be to build collective capability in PHM approaches across Humber, Coast and Vale (e.g. within commissioners and providers, Primary Care Networks and their community partners). This will enable partners to make informed, data-driven decisions that support teams to work together to make best use of collective resources to achieve practical and tangible improvements in the health and wellbeing of our communities.

At the core of the PHM Development Programme is an intensive 20-week programme designed to support our Primary Care Networks (one in each of our six places) to begin using population health management approaches to improve health outcomes of selected populations in their areas. The programme will support faster implementation of PHM approaches by identifying existing expertise and knowledge as well as highlighting gaps and areas for further development. Once the 20-week programme is complete a case study from each 'place' will be produced to demonstrate impact of the programme, followed by additional support to ensure PHM becomes business as usual across the Partnership.

Further information about all the work being undertaken through the ICS Accelerator Programme is available from [the Partnership Office](#).